PREMIER
Computer Consulting

Keeping Advanced IT Simple

Now you can exploit technology to drive competitive advantage and greater profit for your business, without assuming the burden of managing that technology.

Find out how **Premier Computer Consulting** enables their customers to realize the business advantages of more advanced technology solutions by managing the complexity of IT.

Reducing Complexity, Gaining Advantage

The complexity of IT and the perception of increased risk can be a barrier to adopting new systems and networks for many small and midsized businesses. However, the application of new and improved IT solutions can create real opportunities to increase efficiency and competitive advantage.

To gain the advantages of IT without the risk and complexity, contract managed services from **Premier Computer Consulting**. We Will help make sure that IT remains an asset to your business and help optimize your returns from your technology investments. For example, the managed services platform **Premier Computer Consulting** uses provides the ability to easily monitor, track and manage the lifecycle of each IT asset from purchase through retirement, making sure you get the most out of vendor warranties, and maximizing its performance and value along the way.

Premier Computer Consulting can perform system-wide trend analysis and identify specific ways to optimize configurations, streamline processes and reduce operational risks with your IT. The result is that you get to take advantage of new technical solutions without having to worry about how to manage or maintain it, and you can be confident that the value of your IT investment is being protected.

With an Onsite Manager installed at your site, **Premier Computer Consulting** can easily monitor the health and performance of your assets

Onsite Manager
@ Your Site

Service Center
Administered by **Premier Computer Consulting**

Solution Overview

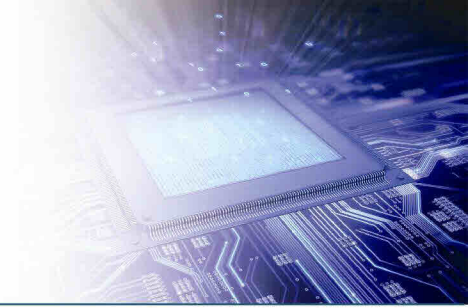Managed Workplace consists of:

Onsite Manager
A single, lightweight piece of software, installed once at each customer site. The Onsite Manager automatically performs secure, comprehensive scans of customer environments to gather the up-to-date information that solution providers need to manage their customers' IT assets with unparalleled efficiency.

With an Onsite Manager, **Premier Computer Consulting** can monitor and manage anything with an IP address, including: desktops, laptops, servers, managed switches, routers, firewalls, gateways, VoIP switches and phones, printers, faxes or scanners, off-the-shelf and custom applications, specialized equipment and environmental control devices, internal and external websites, SaaS resources, virtual machines and much more.

Service Center
A powerful, web-based, centralized dashboard that allows **Premier Computer Consulting** to:

- view the asset health and performance data sent by the Onsite Manager;
- "drill down" to details as required;
- perform rapid remote remediation;
- configure advanced services;
- produce a range of useful reports so you'll know exactly what's going on in your environment; and much more

Consultative Business Reviews

Premier Computer Consulting is well-equipped to perform regular business reviews with you. Acting much like the Chief Information Officer of a larger business, they can review the past performance of your IT assets, assess the overall health of your IT infrastructure, plan for future capacity requirements, and consult on industry trends and new technologies.

For example, you can choose to receive an Executive Summary report on a regular basis. This report is generated from the detailed operational and system data gathered from 24 X 7 best practices monitoring of your IT assets. This report provides an overview of the status of your IT health, including hardware and software inventory changes, patch status, security vulnerabilities, total alert counts for your workstations and servers, and a summary of remediation and maintenance actions performed by **Premier Computer Consulting**.

With access to detailed performance data on your IT assets, and armed with the knowledge to expertly manage your systems, software, security, and solutions, you can count on your Managed Services Provider to support you in making the right IT choices and investments for your business.

Comprehensive Reporting and Expert Advice
Some of the many services you can benefit from using **Premier Computer Consulting** include:

Software Assessment
Using a detailed software inventory report, **Premier Computer Consulting** can review current deployment and version levels to ensure compliance with existing contracts and to forecast future needs and upgrades. **Premier Computer Consulting** can also be alerted when new software is installed and create reports to identify new software that may represent a security threat or non-compliance.

Bandwidth and Website Monitoring
Premier Computer Consulting can even assist by monitoring Internet usage and identifying areas of savings, or help you manage your available network bandwidth. Website monitoring includes your corporate site or any external sites that you depend on to run your business.

Green Computing
Ask for support in achieving more effective power management of your IT assets, which can reduce your energy consumption and carbon footprint, resulting in cost savings.